The Right Way: a children's rights approach in Wales.

A short summary (an adaptation of a matrix created by Swansea Council).

Comisiynydd Plant Cymru Children's Commissioner for Wales

The Right Way PRINCIPLE	THIS MEANS:	ORGANISATIONS WILL:
EMBEDDING	Putting Children's Rights (UNCRC) at the core of planning and the delivery of services for children and young people	 Make links to Children's Rights (UNCRC) in their plans. Agree on a structure of how they make sure children's rights are taken into account at all levels of decision making. Make sure that leaders and staff have a good knowledge of children's rights (UNCRC), and help them understand how it can benefit their work.
Equality and NON- DISCRIMINATION	Ensure that every child has an equal opportunity to be the best they can be and that no child has to ensure poor life chances due to discrimination	 Make sure staff have up-to-date knowledge of the Equality Act and receive training to increase their awareness of different groups of children and young people's needs. Give information to children in a language or format appropriate for their age, culture, or ability. Analyse data and consider which groups of children are not accessing your services, and why - can use our a children's rights impact assessment.
EMPOWERING children and young people	Giving children the knowledge and confidence to use their rights and hold organisations and individuals that affect their lives to account	 Give children the information they need to influence decisions that affect them (e.g. simple language reports). Involve children and young people by giving them the opportunities/ training/ information they need to influence decisions that affect them. Build relationships with groups of young people to allow them to regularly give ideas and feedback. E.g. youth groups/forums.



The Right Way PRINCIPLE	THIS MEANS:	ORGANISATIONS WILL:
PARTICIPATION	Listening to children and taking their views seriously (as guaranteed by Article 12 — UNCRC).	 Develop clear targets to listen to children and young people from marginalised groups. Involve children directly in the design, monitoring and evaluation of services they receive (this can include involving children in recruitment of staff). Adopt Wales' National Participation Standards for Children and Young People, to make sure when children participate, their experience is a quality one.
ACCOUNTABILITY	Organisations and individuals should be accountable to children for the decisions and actions which affect their lives.	 Publish an accessible annual update showing how they've worked towards making children's rights a reality. Feedback regularly to children in a suitable format. Provide children with accessible information on how to provide feedback about services or to how to make a complaints and hold staff to account.

Here is how we do it at the Children's Commissioner for Wales' office (see page 20 of our three year plan): https://www.childcomwales.org.uk/wp-content/uploads/2019/04/Three-Year-Plan-19-22.pdf